nVPN Configuration Guide for Staff (For General VPN only)

Note: This guide is **NOT** applicable for **VA users**.

This file contains all the steps and information required to connect nVPN from Pulse Secure desktop client.

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Connect nVPN for staff through Pulse Secure desktop client on Windows

Note: This guide is **NOT** applicable for **VA users**.

Step 1: Right click on Pulse Secure desktop client app icon, open it and click on Open Pulse Secure



Step 2: Left click on "+" sign on Pulse Secure desktop client window. A "**add connection**" window will pop-up. Please enter a name to your preference and Server URL with "**https://webvpn.nus.edu.sg/stf**" and click "**add**".

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Step 3: Click "Connect".

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Step 4: Pop-up window will appear intimating credentials required, key in credentials in below format and click "**Sign in**".

nusstf\userid password

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Step 5: Click "Continue".

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	Confirm Your Identity X		
	A Sign in Request was sent to the following mobile devices: Approve request on the device to finish signing in		
	Did not receive the Sign in request? Send & again or Use a security code		
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Step 6: Below prompt will appear indicating 2FA push notification was sent to mobile.

Step 7: Click on "**Approve**" 2FA push authentication on your mobile.



Step 8: Upon Successful connection, one-time client upgrade wizard will start notifying upgrade available.

Recycle Bin			
		S Pulse Secure	- ×
New folder		File Help Connections	(+ / x)
		Connected	Disconnect
	S Pulse Secure		
	Software Upgrade for: staff An upgrade is available for Pulse Secure. Click Upgrade to install the upgrade now or click Cagoo and the upgrade state of the state upgrade, you may experience network problems. During the upgrade, programs on your computer may temporarily loss access to the network. Please save your work before beginning the upgrade.		
	Upgrade Cancel	© 2010-3015 by Pulse Secure, LLC All rights reserved	Close
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Step 9: Pulse Secure desktop client upgrade will start.

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		All rights reserved	
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Step 10: Upon Successful connection notification will appear stating "**connection complete**" and **s** icon in Pulse secure desktop client window reflects successful connection.



Note: After client upgrade VPN connection will be disconnected, hence please try again. This will happen for 1st time client upgrade.

Connect nVPN for staff through Pulse Secure desktop client on MAC

Note: This guide is NOT applicable for VA users.

Step 1: Configure staff profile as shown in below snap. Please click on "+" icon on bottom left corner of Pulse Secure desktop client.



Step 2: Authentication page will appear to request for sign in. Please login with your credentials here in below format.

nusstf\userid password



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Step 3: Click "**Continue**" to proceed with VPN connection.

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Step 4: Below message will appear to indicate that 2FA push notification was sent to mobile.

Step 5: Below is the 2FA push notification received on mobile, click icon to approve authentication request.

Sign In Request
Approve your Sign In request from: National University of Singapore https://vafs-e.nus.edu.sg 06:26 P.M.

Step 6: The snap below illustrates successful VPN connection.

icon in front of profile name in Pulse Secure desktop client indicates successful connection.



Connect nVPN for staff through Pulse Secure desktop client on iOS

Note: This guide is NOT applicable for VA users.

Step 1: Install the Pulse Secure application from the Apple App Store and open it to connect nVPN.



Step 2: Select "Please Add a Connection".



Step 3: Enter Connection Name as convenient to you and "**https://webvpn.nus.edu.sg/stf**" under URL and click "**Add**".

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Enter required add a connecti	fields below on.	and click the add	button to
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Step 4: Connection will show on main screen of Pulse Secure Mobile client.



Step 5: Below window will pop-up notifying to "**Sign in**". Please key in credentials in below format, also shown in snap below.

nusstf\userid password

●●○○ StarHub 훅	10:25 AM	نگ 11% 🛄 ·
vafs-e	e.nus.edu.sg	Cancel
Nutional Unive of Singapore	S Computer Centre	
Sign in with your orga	anizational account	
Nusstfxxxxxx		
•••••		
Sign in		

Please sign in with your NUSNET ID, eg:

- nusstf\userid
- nusstu\userid
- nusext\userid

Step 6: Upon successful credentials, 2FA authentication will be required. Please click "**Continue**" for 2FA authentication.





Welcome NUSSTF\xxxxx

This application requries a 2nd factor authentication for security reasons. Please click Continue to proceed

Continue

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Step 7: Below screen will appear indicating 2FA push notification was sent to mobile.

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NR OF	NUS ational University Singapore	Computer Centre	r	
Welcome	NUSSTF\xxx	xxx		
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Step 8: Click on "**Approve**" 2FA push authentication request to connect VPN.



Step 9: Below snap shows successful connection.

icon on the top of the mobile screen indicates VPN is connected.

e icon in front of profile name in Pulse Secure client indicates VPN is connected.

●●●○ StarHub 훅 VPN	10:28 AM	I0%
l	Pulse Secure	
Connection		
nVPN https://webvpn.nus	edu.sg/stf	•••
	Disconnect	
ccev1231		23:59:47

Connect nVPN for staff through Pulse Secure desktop client on Android

Note: This guide is **NOT** applicable for **VA users**.

Step 1: Install the Pulse Secure application from the Google Play Store and open it to connect nVPN.



Step 2: Type **https://webvpn.nus.edu.sg/stf**" on the address bar inside Pulse Secure mobile client app and click "**Submit**.



Step 3: Verify the connection setting and click "Add".

	🛈 💎 🖌 17% 14:58
– Add a Connectio	n
Make this my default connect	tion.
Connection Name https://webvpn.nus.edu	u.sg/stf
URL https://webvpn.nus.edu	J.sg/stf
Username Optional	
Authentication Type	>
Password	
Realm Optional	
Role Optional	
Cancel	Add

Step 4: Click on "Connect" to login to nVPN.



Step 5: Pop-up window will appear requesting for credentials. Enter login credential and click "**Sign in**".

	Computer
National University of Singapore	Computer
-	
Sign in with your organizatio	nal account
someone@example.com	
Password	
Password Sign in Please sign in with your NUS nusstfuserid nusstfuserid	iNET ID, eg:
Sign in Please sign in with your NUS nusstftvuserid nusstfvuserid nusstfvuserid	INET ID, eg:

Step 6: After login, click on "**Continue**" and a 2FA push notification message will be sent to the mobile.

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Step 7: Select "Approve" on 2FA push notification message received mobile.



Step 8: Below snaps show successful connection.

Icon on the top of the mobile screen indicates VPN is connected.

lcon in front of profile name in Pulse Secure client indicates VPN is connected.

