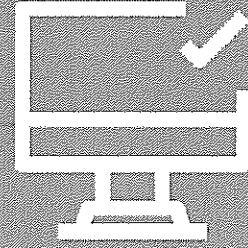


# CYBER HYGIENCE CHECKLIST



## Password Management

| S/No | Description  | Remarks  |
|------|--|--|
|      | Change passwords once every three months.  | Set a calendar reminder.   |
|      | Change router password and SSID every three months.  | Check with your local ISP.   |
|      | Use different login name and password for different websites.<br>(Internet Banking, Social Media, Email, etc.) | Visit the official website for each service/account to find out how to change your password. |
|      | Use complex passwords.<br>(e.g. #S780218#03-82e)   | A mix of upper case letters, lower case letters, numbers and symbols                         |
|      | Use token for 2FA. Avoid using SMS for 2FA.  | Obtain token from banks, government bodies and suppliers.                                    |

## Device Security Management

| S/No | Description   | Remarks   |
|------|---|---|
|      | Avoid using free Wi-Fi hotspots in public areas.<br>(Use your mobile data)                  | Turn off device Wi-Fi when in public areas.   |
|      | Switch off location services, Wi-Fi and Bluetooth on your device when not in use.           | Develop a habit to check your device settings.  |
|      | Restart your mobile devices and computers regularly.  | <ul style="list-style-type: none"> <li>Restart mobile device every night.</li> <li>Turn off computers after use.</li> </ul> |
|      | Install the latest security patches for mobile devices, operating systems and applications. | Verify that automatic updates are genuine.  |
|      | Use WebCam cover (KISSclip) for laptops and mobile devices.                                 | Some malwares can secretly activate device cameras.   |
|      | Change your CCTV camera's default password to a alternate password that is secured.         | CCTV cameras using the default password are easily compromised.   |

## Data Security Management

| S/No | Description   | Remarks   |
|------|---|---|
|      | Backup your valuable data on a regular basis.   | Schedule a backup when you edit or add important data.              |
|      | Alternate backups using different hard drives.  | Use different external USB Hard drives from different brands.       |
|      | Disconnect your external backup storage device when not in use.   | To prevent malware (e.g. ransomware) from destroying valuable data. |
|      | Password protect sensitive data files.  | Refer to software documentation.                                    |
|      | Backup storage devices should be locked in a fire-rated safe or stored offsite (e.g. bank's deposit box). | Store in a cool area and in a locked cabinet.                       |

## Personal Security Management

| S/No | Description   | Remarks  |
|------|---|--|
|      | Change SMS alert for credit card transactions to \$1 (Default is usually set at \$1000).  | Call your credit card company to find out how you can do this.   |
|      | Change "Mom", "Dear", "Wife", "Son" ... to the person's name on your contact list. Do not disclose your relationships.  | <ul style="list-style-type: none"> <li>• Mobile devices</li> <li>• Address books and contact lists</li> <li>• Social media accounts</li> </ul>   |
|      | Do not share your login name or password with anyone.   | Not even family members. Information may be leaked to criminals.   |
|      | Be wary of anonymous phone calls: <ul style="list-style-type: none"> <li>• "I am calling from the police station ..."</li> <li>• "A kid crying ... help me dad ..."</li> <li>• "Your xxx met an accident ..."</li> <li>• "You have won \$1 Million ..."</li> <li>• "You have a parcel ..."</li> </ul> | <ul style="list-style-type: none"> <li>• Stay calm and take down caller's particulars.</li> <li>• Verify dubious claims.</li> <li>• Make a police report if you suspect it is a scam.</li> </ul> |